**Discussion Notes**

Kudzu-Operations Conference Call

**Wednesday, June 15, 2022**

**1PM ET | NOON CT**

PARTICIPANTS

Auburn University: Gail Barton

Clemson University: Erika Anderson, Renna Red

East Carolina University: William Gee

George Mason: Jessica Bowdoin

Georgia Tech: Glenna Barney

Tulane University: Hayden Battle

UNC Charlotte: Christine Beardsley

UNC Greensboro: Dallas Burkhardt, Chandra Jackson

University of Alabama: Emy Decker, Cornelia Davis, Gaby Marcks

University of Alabama – Birmingham: Eddie Luster, Christie Halloran

University of Arkansas – Tess Gibson, Robin Roggio

University of Central Florida: Kristine Shrauger

University of Kentucky: Courtney Taulbee

University of Louisville: Nicholas Sweat

University of Memphis: Sofiya Dahman

University of Mississippi: Judy Greenwood

University of South Carolina: Sean King

University of Tennessee, Knoxville: Amy Chew

Vanderbilt University: Robyn Weisman, Myriam Wnuk

Wake Forest University: James Harper

William & Mary: Katherine McKenzie

ASERL: John Burger, Cheryle Cole-Bennett

Kudzu libraries not on the call: Mississippi State, University of Miami, Virginia Commonwealth University

Guests: Kristine Shrauger, University of Central Florida

DISCUSSION ITEMS

1. **Hello & Welcome**

After taking a roll call, John opened the meeting at 1:06pm with welcoming remarks.

* Congrats to Miriam Wnuk on RUSA award! <https://rusaupdate.org/2022/03/2022-stars-virginia-boucher-distinguished-ill-librarian-award/>

1. **Update / Feedback on Revisions:**  Proposed Visiting Program Officer for Resource Sharing / CDL -- see revised draft

John announced that the VPO for Resource Sharing position would be going to the Board for approval. He anticipates a start date around September. He sought feedback on the proposal, none was offered. He invited attendees to consider applying once the VPO role is posted..

John also shared that Ex Libris had contacted ASERL with an offer for discounted pricing on Rapido if there was widespread interest across ASERL’s membership. They are promoting the CDL functionality of the service as well as a way to diminish dependency on OCLC Resource Sharing. The ASERL Board recommended an environmental scan be conducted rather than adopting the ExL offer at this time.

* 1. Also:  Proposal to ASERL Board for expanded ASERL staffing to support Resource Sharing.
* Cheryle Cole-Bennett has announced her retirement at the end of the year. Her position has been a 25 hour/week position focused on coordinating the shared print programs along with various administrative tasks. John is proposing is to make this a full-time position to also include expanded resource sharing responsibilities.
  + 1. Also:  Thoughts on migrating “Kudzu-Ops” into a wider “ASERL Resource Sharing” Community of Practice  
       John asked for feedback on expanding the current Kudzu-Ops group to include the additional ASERL libraries as part of a broader ASERL resource sharing community.
* In doing so, the group would establish a more formal organizational structure with co-chairs, who would take on a stronger leadership role. There would be less of a focus specific to Kudzu and more on resource sharing in general across ASERL’s full membership.
* Feedback from the group noted that service standards are high within ASERL, whether the library is officially a member of Kudzu or not. John noted that the current environment creates service silos which could be mitigated with a broader community of practice and provide the same service experience for all ASERL members.
  + 1. **General Check-in:**  Any news from y’all re:  Local CDL initiatives?

No new information was shared.

1. **FYI:**  OCLC focus group on CDL functionalities

John shared a OCLC-Research blog post - <https://blog.oclc.org/next/controlled-digital-lending-past-successes-can-guide-our-future/>, which may be associated with these focus groups.

James Harper participated in the call, noting the following themes:

* Decision automation
* Workflow
* User experience
* Standards to support CDL

OCLC is positioning themselves to be an aggregator of – or place of record – for CDL. There was a focus on Tipasa and Worldshare, not much on Illiad. The intent is to ease the process for libraries using CDL to fulfill ILL requests, and for the users to accept CDL as a delivery mechanism.

Pitfall of CDL – how to aggregate/centralize digitized content so libraries are not digitizing the same content over and over.

Jessica Bowdoin also participated in the call, sharing two additional areas of interest:

the importance of accessibility for CDL users, and the ability to use different CDL technologies within the OCLC workflow.

1. **FYI / Discuss:**  RS Trends within Kudzu libs, 2012-2022 – see attached spreadsheet

Cheryle noted the data for the report comes from the quarterly Kudzu ILL stats reports – which includes the libraries’ OCLC statistics and the Rapid counts for those subscribing to the service (indicated in the report with an asterisk by the Institution’s name). She cautioned that there is a labeling error in the report where some Rapid subscribers failed to be identified with the asterisk - their Rapid counts are reflected in the spreadsheet, the asterisk was just left off. She will correct the report and redistribute.

Attendees commented that while the volume may be going down, the work that goes into filling new types of borrowing requests requires more research and manual intervention. There was little concern that lower numbers meaning less work is being done.

1. **Next Steps?**  Lunch-n-Learn for BookEye 5, Article Galaxy Scholar, others?

Sofiya Dahman (U-Memphis) volunteered to present a session on Article Galaxy Scholar sometime in the fall. Additional programs may be arranged in the future.

Vanderbilt has a BookEye 5 and volunteered to provide a demo during the Southeast Resource Sharing conference to those interested.

1. **Update:**  2022 Southeast Resource Sharing conference

James Harper reported conference will be in-person, Oct 13-14 in Nashville.

* Registration will open on/about July 1. There may be a slight delay as they want to contact all presenters before registration opens. Conference registration will be a $100 flat fee.
* Early registrants can access a complimentary, 4-session online course about copyright led by Kyle Courtney from Harvard University.
* There will be no hybrid options due to the expense and enhanced technology required to deliver a hybrid model.
* Call for proposals closed June 3rd. Twenty-five proposals received, currently in review.
  1. ALSO, FYI:  Proposed support from ASERL for  [OCEAN](https://sites.google.com/umich.edu/oceancopyright), [OESS](https://openedss.uark.edu/)
* OCEAN is a new program seeking to provide shared set of resources on copyright. Some are lightweight (Copyright 101) while others are very detailed. ASERL is considering how it might support future activities, possibly an in-person conference.
* ASERL is also considering providing logistical support for the annual OESS online conference, hosted by the University of Arkansas. ASERL has been asked to be the organizational host, for contracting and fiscal management. Like the SE Resource Sharing conference, many ASERL libraries are involved with OESS but it is not an ASERL program per se.
  1. ALSO, FYI:  Rosemont/PSBC “Next Steps in Collection Management” panel presentation from 2021 Charleston Conf (integrating shared print collections into RS processes) now on YouTube ( [https://www.youtube.com/watch?v=fa19gSyF8aM](https://nam12.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.youtube.com%2Fwatch%3Fv%3Dfa19gSyF8aM&data=05%7C01%7C%7C535c0635d0004ff917d308da4e068dea%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C637908087322211812%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=nSfwp8dTxCQN18k7g3MRW7AOzxopU%2FA9RLOtsZn29%2BA%3D&reserved=0) )

Shared for informational purposes.

1. **FYI:** New ASERL website coming online in mid-July
2. **Anything else / Open Mic**

Amy Chew, new to University of Tennessee – welcome!

Vanderbilt had two recent retirements:

* Jim Toplon retired before pandemic but then stayed on to help. He officially retired in May
* David Hewitt, borrowing assistant, retired after 20 years

1. **Adjournment:** With no further business, John adjourned the call at 2:00pm