**Conference Call Notes**

Kudzu-Operations Team

**January 25, 2017**

**Participants:**

Auburn – Fran Judkins

Clemson – Renna Redd

College of William & Mary – Cynthia Mack

East Carolina – William Gee

George Mason – Laura Ramos

Johns Hopkins – Deborah Slingluff, Sandy Jackson

Mississippi State – Summer Mord

Tulane – Hayden battle

UAB – Eddie Luster, Suzanne Brazell, Joann Garrison

U-Alabama – Cornelia Davis, Gaby Marcks

U-Kentucky – Courtney Taulbee, Tari Keller

U-Louisville – Andrew Huff

U-Memphis – Gail Barton

U-Miami – John Sandoval

U-Miss – John Zanders

UNC -Charlotte – Renee Moorefield

UNC -Greensboro – Cathy Griffith, Gaylor Callahan, Chanda Jackson, and Pat Kelly

U-South Carolina – Amber Cook

U-Tenn – Kathleen Bailey

Vanderbilt – Jim Toplon

VCU – Shirley Thomas

Wake Forest – James Harper

ASERL – John Burger

**Absent:** Georgia Tech

**AGENDA**

1. **Welcome / Roll Call** – John Burger called the meeting to order and took roll.
2. **Revisions to ASERL-WRLC Reciprocal ILL Guidelines** – These were approved in December, implemented as of January 1, 2017. See <http://www.aserl.org/programs/ill/reciprocal-agreement/>. No problems reported.
3. **Revise Kudzu Guidelines to reflect revisions to ASERL-WRLC Guidelines?** YES – mostly around loan periods. John Burger will draft revisions and circulate.
4. **ILLiad Routing rules survey.** We have 16 replies to date. James Harper will re-post to the Kudzu-Ops and ASERL-ILL lists. We seek to develop tutorials/other ways to foster better use of routing rules to streamline workflows.
5. **News on ILLiad Migration?** New service will be called “Tipasa,” will be very similar to WorldShare ILL. Probably will not be rolled out to research libraries for a few years. Clemson is participating in some early testing. Many people remain unhappy that ILLiad is going away.
6. **Feedback on Occam’s Reader Pilot?** OR has created a new feature for libraries to upload the ebook titles they own/can share with others, to foster better fill rates. This is a new function, title uploads remain a work-in-progress. Licensing restrictions remain a significant barrier to sharing content. For example, U-South Carolina reviewed all their licenses and found only one e-book in their collection could be loaned.
7. **Collections Summit Update** – John Burger reported that ASERL will offer a Liaison Summit in 2017; the Collections Summit / Resource Sharing conference idea is on back burner. Many in the Kudzu-Ops group still attend the ILLIad conference / OCLC Resoruce Sharing Conference each year, but are losing confidence in it. They would still like to create a regional forum to share ideas & best practices. James Harper, Renna Redd, others will confer about how to proceed. ASERL may be able to provide publicity and other in-kind support. More to come…
8. **Kudzu Courier**
9. John will order more pink courier bags, without grommets.
10. John will order more Ziplock bags
11. Feedback on Lanter performance –
    1. Spotty service interruptions remain an intermittent problem.
    2. On-Time reports still not available. Some reported that it is difficult for a local library to determine their own stats.
    3. Kudzu-Ops staff would prefer to use “tab” instead of “enter” in the barcode scanning tool for the Lanter portal. John suggested that we schedule an e-meeting with Lanter to make sure expectations meet reality and to get some tutoring about system functionality. John will work with Lanter to set this up.
12. **Open Mic / Other Announcements?**

* Congrats to Ann Davis on her retirement from UNC Charlotte!
* Welcome Renee Moorefield, covering these duties at UNC Charlotte!
* Welcome to Jamal Williams at Clemson!
* Congrats to Amie Freeman (U-South Carolina) on her new baby!